

ABI - Association of British Insurers

The ABI is the voice of the UK's world leading insurance and long-term savings industry. www.abi.org.uk

APIL - Association of Personal Injury Lawyers

A not-for-profit campaign organisation, APIL's 3,500 member lawyers (mainly solicitors, barristers and legal executives) are dedicated to changing the law, protecting and enhancing access to justice, and improving the services provided for victims of personal injury.

www.apil.org.uk

BABICM - British Association of Brain Injury Case Managers

BABICM is a professional association which was established in 1996 to promote the development of case management in the field of acquired brain injury.

www.babicm.org

CMSUK - Case Management Society UK

The Case Management Society UK (CMSUK), is a non-profit association of Case Managers, committed to the delivery of quality case management through standards of best practice while promoting the individual and collective development of case management throughout the United Kingdom. CMSUK is a charity with the purpose being to promote public wellbeing. www.cmsuk.org

Contributory factors

A reference made to factors which may be considered when considering liability status (this can include: not wearing a seatbelt) and can lead to varying degrees of contribution from the claimant which results in a decrease in the final amount of settlement awarded to the Claimant.

CPR - Civil Procedure Rules

The rule for civil procedure for the court process in England and Wales.

www.justice.gov.uk/courts/procedure-rules

Expert Witness

Expert in their field whose duty is to prepare a report in their speciality for the court. Their duty is to the court.

INA - Immediate Needs Assessment

The report written by the Case manager referred to by the Claimant solicitor and Third-party insurer. It is a document which outlines the immediate (i.e. first 6 months) of recommended treatment intervention, mindful of statutory provision in place. The document is not admissible in court unless both sides agree.

IUA - International Underwriting Association

The International Underwriting Association of London (IUA) is the focal representative and market organisation for non-Lloyd's international and wholesale insurance and reinsurance companies operating in the London Market.

www.iua.co.uk

Joint referral

A referral received by a Case manager which is agreed by both litigating parties. The Case manager usually simultaneously releases updates and correspondence to both claimant and defence.

JSM - Joint Settlement Meeting

Meeting between both sides of the claim that takes place before the court in order to try and settle the case prior to court dates.

Liability

The finding that the defendant was at fault and therefore responsible for part or all of the compensatory claim being made against them.

MIB - Motor Insurance Bureau

Founded in the UK 1946 in the UK as a private company limited by guarantee and is the mechanism in the UK through which compensation is provided for victims of RTAs caused by uninsured or untraced drivers. It is not an insurer. A percentage of all insurance premiums is assigned to the MIB in order to fund compensation for victims of insured drivers or untraced drivers.

www.mib.org.uk

Part 36 Letter

Letter to the Claimant's solicitor by the defendant with a financial offer of settlement of the claim

Pre Action Protocol

Explain the conduct and set out the steps the court would normally expect parties to take before commencing proceedings for particular types of civil claims. They are approved by the Master of the Rolls and are annexed to the Civil Procedure Rules (CPR)

www.justice.gov.uk/courts/procedure-rules/civil/protocol

Rehabilitation Code

The Code is published by the Rehabilitation Working Party which includes representatives from the IUA, the Association of British Insurers, Lloyd's, primary insurers, legal groups, care providers and the NHS.

www.cmsuk.org/about-cmsuk/policies-documents

Single or unilateral referral

Where the claimant solicitor refers on behalf of his/her client to the Case manager directly. The funding of the work undertaken under such a referral is usually via means of an interim payment (client's funds) secured by the claimant solicitor.

VRA-Vocational Rehabilitation

An organisation that supports vocational rehabilitation in the UK. www.vrassociationuk.com

Witness of Fact

A personal account of what they witnessed or observed in the case. A case manager would be a "witness of fact".