**Specific Award Criteria: Case Management (Large) Company**

 **Nothing is impossible the words itself say *"I’m possible"***

*The case management company will stand out from the rest with regard to outcomes for clients and outstanding working practices related to referrers, partner organisations, staff, consultants and clients. Entries need to reflect on the sustainability of changes to work practices made in response to an ever-evolving working environment.*

* Nominations will be accepted from case management companies or company representatives (large Company applies to any organisation with more than 13 case managers, full or part time).
* **All companies nominated must have CMSUK Case Manager members or CMSUK Associate members working within the organisation at the date nominations are invited**.
* Nominations must provide information and supporting data about how clients (injured persons) outcomes are monitored and improved through effective case management.
* Nominations should demonstrate how a culture of continuous improvement referred to within Standard 7 affects client outcomes or experience.
* Nominations should provide evidence and supporting data to detail how staff development is supported and how good practice is promoted across the organisation and services delivered (Standard 8).
* The submission should show evidence of application against CMSUK business standard 15.
* Evidence of contribution to the overall case management industry.
* A reflective piece must also be included on the sustainability of changes to work practices made due to the challenges of the ever-evolving working environment.
* Nominations should be no more than 1200 words.
* All nominations should be supported by testimonials which are additional to the word count.

**Generic Award Criteria:**

* All nominations must conform with data protection and information provided without consent from the persons involved must be recorded in a way that no injured person (client) can be identified from the information.
* All nominations must be supported by testimonials which are extra to any applicable word count. Testimonials external to company carry more weight. Testimonials must be submitted in their raw format with details of the person providing the testimonial clearly visible (on email or letter with Company details and contact number visible). If testimonials are provided by a client, they are allowed to be anonymous. However, a telephone number is required and a member of the CMSUK Awards project team will make contact with them to verify their testimonial.
* Limit of no more than one entry for this category from one organisation
* Please number all the pages of your nomination document and ensure each page, including any testimonials, has the Nominee name on.
* Please submit all of the above to: info@cmsuk.org
* Closing date for nominations is Friday 7th June 2024
* All finalist nominees are required to attend the Awards Event on Friday 13th September 2024. In the event of this not being possible the finalist nominee will need to appoint a suitable proxy.

**Part 1: Nominator / Nominee details**

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| **THE NOMINATOR** |  | **THE NOMINEE COMPANY****(including details of a point of contact** **at nominated Company)** |
| Title: |  |  | Company |  |
| First Name: |  |  | Contact Title: |  |
| Last Name: |  |  | Contact First Name: |  |
| Job Title: |  |  | Contact Last Name: |  |
| Company: |  |  | Job Title: |  |
| Address: |  |  | Address: |  |
|  |  |  |
|  |  |  |
| Phone: |  |  | Phone: |  |
| Email: |  |  | Email: |  |

**Part 2: 1200 words nomination**

 **Nothing is impossible the words itself say *"I’m possible"***

Including reflection on the sustainability of changes to work practices made to exceed client expectations.

**Please send testimonials as email attachments (in plain text), do not insert as images.**

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**Part 3:  Tie Breaker.**

Due to the continue high calibre of entries for the CMSUK Awards, this year we are introducing a Tie Breaker Summary.

If two entries are equally scored, the Chair of the Awards Committee will review the Judges scoring, and then score the Tie Breaker Summary against the same criteria to decide the winner.

The Tie Breaker Summary of **‘How you have exceeded achieving the impossible’** should be no more than 250 words (up to 250 words only will be reviewed).

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**Part 4: Testimonials**

 All nominations should be supported by testimonials (no more than 2) which are extra to any applicable word count above.  Testimonials must be submitted in their raw format with details of the person providing the testimonial clearly visible (on email or letter with Company details and contact number visible). If testimonials are provided by a client, they are allowed to be anonymous. However, a telephone number is required and a member of the CMSUK Awards project team will make contact with them to verify their testimonial. **No testimonial will be considered without contact information being supplied below. Please send testimonials as email attachments (in plain text), do not insert as images.**

|  |  |  |
| --- | --- | --- |
| **1st Additional Testimonial Contact Information**  |   | **2nd Additional Testimonial Contact Information**  |
| Title: |   |   | Title: |   |
| First Name: |   |   | First Name: |   |
| Last Name: |   |   | Last Name: |   |
| Job Title: |   |   | Job Title: |   |
| Company: |   |   | Company: |   |
| Phone: |   |   | Phone: |   |
| Email: |   |   | Email: |   |